

## Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

# C A No. Appiled For Complaint No. 292/2023

In the matter of:

Arun Garg

.....Complainant

**VERSUS** 

BSES Yamuna Power Limited

.....Respondent

### Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat Ahmed Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)
- 5. Mr. H.S. Sohal, Member

#### Appearance:

- 1. Mr. Shanky R.S. Gupta, A.R. of the complainant
- 2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of BYPL

#### ORDER

Date of Hearing: <u>01st August</u>, <u>2023</u> Date of Order: <u>03rd August</u>, <u>2023</u>

## Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

 Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "MCD objection". Complainant, pleading that respondent has not released new electricity connection with the reason that his premises exists in MCD objection list, but complainant alleged that the said reason

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Secretary
CGRF (BYPL)

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is absolutely wrong. Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow

- 2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. 1/5743-A, old no. 1259/2, Street No. 15, Balbir Nagar, Shahdara, Delhi-32, vide Request no. 8006212947, 8006212994, 8006212892 and 8006212898 but respondent rejected his applications for new connection on the pretext of Premises booked by MCD. Therefore, complainant's application for release of new connection may be granted.
- 3. Case was put up for hearing on 01.08.2023, when representative of the complainant was present and submitted withdrawal letter stating therein that his grievance has been redressed and meter has been installed therefore he wishes to withdraw his complaint.
- 4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
- 5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

MEMBER-TECH

D ALVI) (NISHAT AHM MEMBER-CRM

(P.K.AGRAWAL) MEMBER-LEGAL

(H.S. SOHAL)

**MEMBER** 

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